

Avi Moryosef, MBA

1503 Broadway Ct, Wheeling, IL 60090

(941) 599-0444

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GitHub: <https://github.com/amoryose?tab=repositories>

PROFESSIONAL EXPERIENCE

Underwriter

January 2022- Present

Nationwide Insurance, Remote

- Contribute to the achievement of financial and operational goals
- Analyze financial reports
- Review renewal policies, midterm endorsements, and cancellations
- Act as a main point of contact for agents, address inquiries, provide information, and offer solutions
- Develop strategies to grow the network of agents

Senior Claim Adjuster

March 2016- January 2022

Allstate Insurance, Woodridge, IL

- Exceeded customers' needs and expectations
- Subject matter expert on business systems and processes
- Collaborated with team members to handle claims effectively
- Managed multiple claims in the most efficient manner
- Investigated, evaluated, negotiated, and settled highly complex claims
- Established clear and effective communication channels with clients
- Onboard and train new hires

Service Leader

February 2005- October 2015

Accurate Auto Repair, Skokie, IL

- Led and developed new operational processes
- Set goals, accountabilities, and established priorities for team members
- Educated and supported consistent business practices
- Assessed team and individual performance

LEADERSHIP PROGRAMS

Impact Leadership Development Program

April 2019- November 2019

Allstate Insurance, Northbrook, IL

- Nominated by senior leadership for this exclusive company-wide program
- Strengthened readiness to take on a leadership role
- Increased self-awareness and ways to meet individual and team goals
- Established an advanced level of business and financial principles

Midwest Accelerated Leadership Program

August 2018- March 2019

Allstate Insurance, Northbrook, IL

- Chosen by senior leadership to participate in this regional development program
- Composed team performance reviews
- Presented major projects to senior administration

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EDUCATION

Master of Business Administration

December 2020

University of Illinois at Urbana-Champaign, Urbana, IL

GPA: 3.74/4.0

Bachelor of Arts: Political Science

May 2001

Northeastern Illinois University, Chicago, IL

250+ hours of self-study

LinkedIn Learning

- HTML
- CSS
- JavaScript
- SQL

CERTIFICATION

- Google Data Analytics

September 2023

TECHNICAL SKILLS

- Analytical • Communication (Oral and Written) • Conceptual • Critical Thinking • Customer Service • Conceptual •
- Interpersonal • Leadership • Problem Solving • Quantitative and Qualitative •
- CSS • HTML • JavaScript • Microsoft Office • SQL • RStudio •
- Fluent in Hebrew and Russian •